

Nov
1990

LONDON

25p



DRINKER



HOUNSLOW
EARL RUSSELL

Vol 12

Produced by the London branches of the Campaign for Real Ale Ltd

No 10

Where to buy London Drinker

The following is a list of all of the current outlets for London Drinker. Where the full addresses of outlets are not given, these pubs are to be found in one of the local beer guides, covering the whole of Greater London.

OUTLETS - EAST and SOUTH

EAST PUBS

EC1 ARTILLERY ARMS
 EC1 BETSY TROTWOOD
 EC1 CROWN TAVERN
 EC1 EAGLE
 EC1 HAND & SHEARS
 EC1 HORSESHOE
 EC1 PHEASANT & FIRKIN
 EC1 SEKFORDE ARMS
 EC1 THOMAS WETHERED
 EC2 FLEETWOOD
 E1 ARTFUL DODGER
 E1 FISH & RING
 E2 APPROACH TAVERN
 E2 NELSON'S HEAD
 E2 SHIP & BLUE BALL
 E8 LADY DIANA
 E9 ROYAL STANDARD
 E10 DRUM
 E11 NORTHCOTE
 E14 QUEENS HEAD
 E15 PRINCESS OF WALES
 E15 THEATRE ROYAL BAR
 E17 COLLEGE ARMS
 E17 COPPERMILL
 SE1 ANCHOR & HOPE
 SE1 FOUNDERS ARMS
 SE1 GOOSE & FIRKIN
 SE1 HORNNIMAN AT HAYS
 SE1 KINGS ARMS
 SE1 LEATHER EXCHANGE
 SE1 PRINCE WILLIAM HENRY
 SE1 SOUTHWARK TAVERN
 SE1 WELLINGTON
 SE1 WHEATSHEAF
 SE3 BRITISH OAK
 SE5 PHOENIX & FIRKIN
 SE7 McDONNELLS
 SE8 DOG & BELL
 SE8 ROYAL GEORGE
 SE9 PARK TAVERN
 SE9 ROYAL ELTHAM
 SE10 ASHBURNHAM ARMS
 SE10 BRITISH SAILOR
 SE10 FROG & RADIATOR
 SE13 FOX & FIRKIN
 SE16 BLACKSMITHS ARMS
 SE16 MANOR TAVERN
 SE16 MOBY DICK
 SE17 CROWN
 SE17 TANKARD
 SE18 EARL OF CHATHAM
 SE18 COOPERS ARMS
 (PLAISTED'S)
 SE18 GATEHOUSE
 SE18 PRINCESS OF WALES
 SE19 RAILWAY BELL
 SE19 ROYAL ALBERT
 SE20 ANERLEY ARMS
 SE20 HOP EXCHANGE
 SE22 CRYSTAL PALACE TAVERN
 SE24 COMMERCIAL
 SE24 PRINCE REGENT

SE25 GOAT HOUSE
 SE25 PRINCE OF DENMARK
 SE25 SHIP
 SE26 DULWICH WOOD HOUSE
 SE27 HOPE
 SE27 GIPSY QUEEN
 BEXLEY, BLUE ANCIOR
 CROYDON, LION
 THORNTON HEATH, FOUNTAIN
 HEAD
 THORNTON HEATH, WHEAT
 SHEAF

OFF TRADE

E4 Waltham Wines, 72 Sewardstone Road.
 E15 Bacchus's Bin
 SE3 Bitter Experience, 128 Lee Road.
 BEXLEYHEATH, Bitter Experience, 216 Broadway.
 BROMLEY, Bitter End, 139 Masons Hill.

CLUBS

CROYDON, Ruskin House, 23 Coombe Road.

OUTLETS - WEST CENTRAL, AND NORTH PUBS

WC1 CALTHORPE ARMS
 WC1 CITTIE OF YORKE
 WC1 HANSLER ARMS
 WC1 LAMB
 WC1 MARLBOROUGH ARMS
 WC1 MOON
 WC1 PERCY ARMS
 WC1 PAKENHAM ARMS
 WC1 PRINCESS LOUISE
 WC1 RUGBY TAVERN
 WC1 SUN
 WC2 CROWN & ANCHOR
 WC2 GEORGE IV
 WC2 LYCEUM
 WC2 FREEMASONS ARMS
 N1 COMPTON ARMS
 N1 EARL OF RADNOR
 N1 FLOUNDER & FIRKIN
 N1 GEORGE IV
 N1 GEORGE & VULTURE
 N1 HEMINGFORD ARMS
 N1 KINGS HEAD, 59 Essex Road.
 N1 LORD WOLSELEY
 N1 MALT & HOPS
 N1 MARQUESS TAVERN
 N1 PRINCE ALBERT
 N1 PRINCE ARTHUR
 N2 OLD WHITE LION
 N2 WINDSOR CASTLE
 N4 MARLERS
 N4 MORTIMER ARMS
 N4 OLD SUFFOLK PUNCH
 N4 WHITE LION OF MORTIMER
 N7 ADMIRAL MANN

N7 FAT HARRY'S
 N7 FLOUNDER & FIRKIN
 N8 TOLL GATE
 N12 MOSS HALL TAVERN
 N12 TILTED GLASS
 N15 GOAT
 N15 K. K. McCOOLS
 N16 ROSE & CROWN
 N16 TANNERS HALL
 N17 BOAR
 N17 ELBOW ROOM
 N17 NARROW BOAT
 N19 DOG
 N19 J. J. MOONS
 N20 BULL & BUTCHER
 N20 CAVALIER
 N21 DOG & DUCK
 N22 MOON UNDER WATER
 N22 NELSON
 BARNET, ALEXANDRA
 BARNET, OLD MITRE
 BARNET, TRENT TAVERN
 BARNET, WEAVER
 ENFIELD, KING & TINKER
 ENFIELD, MOON UNDER WATER
 ENFIELD, OLD WHEATSHEAF
 NEW BARNET, BUILDER ARMS

OUTLETS - NORTH-WEST PUBS

NW1 DUCK INN
 NW1 GLOUCESTER ARMS
 NW1 VICTORIA
 NW3 FLASK TAVERN
 NW3 WELLS HOTEL
 NW4 WHITE LION OF MORTIMER
 NW7 RAILWAY TAVERN
 NW8 CROCKERS
 NW9 GEORGE
 NW9 J.J. MOONS
 NW10 GRAND JUNCTION ARMS
 HAREFIELD, PLOUGH
 HARROW, KINGSFIELD ARMS

OFF TRADE

N1 Beer Shop, Pitfield Street.
 N2 GROGBLOSSOM
 NW6 Grog Blossom, 235 West End Lane.

CLUBS

WC1 UNIVERSITY OF LONDON
 UNION, Malet Street
 WC2 L.S.E. Houghton Street

OUTLETS - SOUTH WEST and WEST PUBS

SW1 BARLEY MOW
 SW1 BUCKINGHAM ARMS
 SW1 FOX & HOUNDS
 SW1 MORPETH ARMS
 SW1 ORANGE BREWERY
 SW1 PAVIOURS ARMS
 SW1 RED LION

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EDITORIAL

None of us likes to complain and especially when visiting a pub, a place to attempt to relax after a hard day. This is even more true when you are either out with your partner or by yourself for a quiet read of the newspaper. When you are with a group of friends, it is much easier to voice a complaint because there is strength in numbers, but usually the last thing you all want is hassle.

So, what are the things that annoy us in pubs? One of the biggest sources of complaint is service or the lack of it! A commercially successful publican will cut down on staff costs during slack periods and maximise his take while the pub is crowded by employing enough staff to serve the customers. This needs skilful judgement by the publican/employer. Why are we kept waiting then? Personally I don't mind if I know I have been seen by the barperson concerned and I will wait my turn without worry. My tension begins when the person just serves the nearest customer, a very common occurrence. The best barpersons are trained to stand back from the bar counter and face the pub. They can then see customers as they approach the bar. If they are leaning on the bar talking they cannot do this. In one pub I used to frequent a change of manager resulted in all the excellent barstaff being replaced by

others who used to spend most of their time talking to each other at the far end of the bar. Customers at the end of their tether, feverishly waving large denomination bank notes in the air, were treated with cool indifference until the bar staff had finished their conversation. This particular pub soon lost fifty regular customers and hundreds of pounds a week, and I personally have never returned.

Another thing that gets to me is the 'one person behind both bars' situation, at opening time or until the first shift barstaff appear. When it is the publican it is usually fine, but when it is a sloth-like apology, I make my excuses and go elsewhere. If this happens in my local. I make a point of telling the landlord and, conversely, I give praise when I think it's due.

What can we do when we are kept waiting for an inordinate amount of time? Very little it seems, without causing an incident with other customers - you know the situations: 'It's my turn next mate' 'I was here ages before you pal' etc, etc. My advice, born out of long and painful experience, is to vote with your feet to another pub where the barstaff are properly trained in the dying art of good service and good manners.

Chris Cobbold



APPLICATION FOR CAMRA MEMBERSHIP

I/We wish to join the Campaign for Real Ale Limited, and agree to abide by the Memorandum and Articles of Association of the Campaign.

NAME(S) _____ DATE _____

ADDRESS _____

POSTCODE _____

SIGNATURE _____ TELEPHONE NUMBER(S) _____

I/We enclose remittance for individual/joint membership for one year: U.K. £10

Overseas £14

I/We would like to receive further information about CAMRA

Please send your remittance (payable to CAMRA Limited) with this application form to:
THE MEMBERSHIP SECRETARY, CAMRA LTD., 34 ALMA ROAD, ST. ALBANS, HERTS. AL1 3BW
